

## What is QuickHelp?

QuickHelp is a scalable software platform that motivates even the most reluctant users to develop new technology skills and change the way they work. With QuickHelp, your company can cut operational costs, mitigate risks, increase revenue, and achieve technology-related goals.

QuickHelp transforms organizations by using technology to empower people and activate change. With QuickHelp, organizations can more confidently map their Microsoft 365 adoption strategies to key business objectives, track user engagement and innovation, and decrease costs. Customers supply the vision, while QuickHelp delivers the tailored communications, customized skill paths, and measurable ROI everyone wants.

### Value to the customer

- Measurable ROI via Microsoft Graph usage, end-user feedback, and satisfaction scores
- Ability to segment learning and action by user persona
- Automated reinforcement to optimize user behavior

QuickHelp contains thousands of bite-sized videos curated into skill paths around various applications and topics. Skill paths include poll questions to assess understanding, progress, and impact.

### Popular Skill Paths

- Microsoft Teams
- Outlook
- OneDrive
- Productivity
- Security Awareness
- Working Remotely



### The results are in the data

By turning on Microsoft Graph, you can track software adoption in real time.

